

PRODUCT RECALL NOTICE

RECARO TIAN (CORE / ELITE) CAR SEAT



RECARO is announcing the precautionary recall of the RECARO TIAN (CORE and ELITE) car seats, sold from August 2020 onwards.

The recall is due to possible interference between the harness system and the internal components of the child restraint system. This may cause difficulties when adjusting the harness and, in some cases, the potential loss of integrity of the harness system during the adjustment process.

The involved units can be easily identified through the type approval number (A) and the serial number (B) on the orange homologation label that can be found under the seat.

The units belonging to the following serial numbers intervals are involved:

MODEL (item reference)	TYPE APPROVAL NUMBER (A)	SERIAL NUMBERS (B)
RECARO TIAN CORE (item 88042)	04301383	From: 00000001 To: 00001722
RECARO TIAN ELITE (item 88043)		From: E00000001 To: E00004953

The units identified with an additional label, placed close to the orange label, showing a production date later than 27/10/2020 (day/month/year) are not involved (please see the example below):

EXAMPLE: UNIT INVOLVED	EXAMPLE: UNIT <u>NOT</u> INVOLVED
 <p data-bbox="379 954 579 987">Unit <u>involved</u></p>	 <p data-bbox="954 954 1225 987">Unit <u>NOT</u> involved</p>

RECARO is committed to ensuring user safety and meeting the highest quality standards, and advises consumers who have purchased one of the affected car seats to stop using it with immediate effect.

RECARO will collect the affected car seat and provide consumers with either a comparable replacement RECARO car seat free of charge or a full refund.

To arrange this, please contact the RECARO Customer Service team at Recaro.UK@artsana.com, or Service Hotline +39 0 245467-740 providing your contact details and the car seat type approval number and serial number.